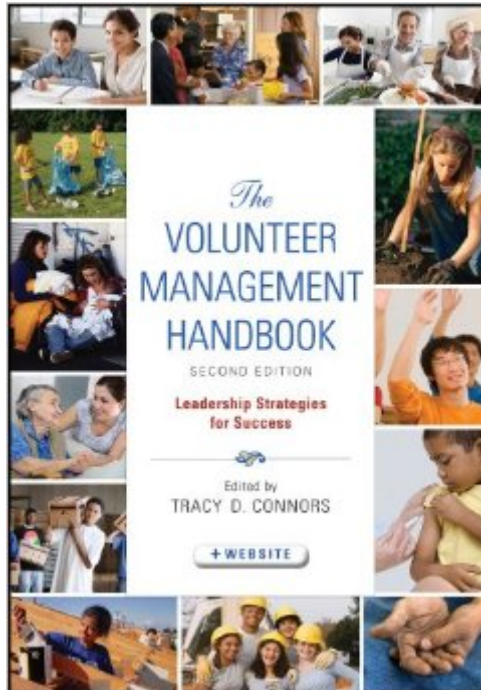


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# The Volunteer Management Handbook: Leadership Strategies For Success



## Synopsis

Completely revised and expanded, the ultimate guide to starting and keeping an active and effective volunteer program. Drawing on the experience and expertise of recognized authorities on nonprofit organizations, *The Volunteer Management Handbook, Second Edition* is the only guide you need for establishing and maintaining an active and effective volunteer program. Written by nonprofit leader Tracy Connors, this handy reference offers practical guidance on such essential issues as motivating people to volunteer their time and services, recruitment, and more. Up-to-date and practical, this is the essential guide to managing your nonprofit's most important resource: its volunteers. Now covers volunteer demographics, volunteer program leaders and managers, policy making and implementation, planning and staff analysis, recruiting, interviewing and screening volunteers, orienting and training volunteers, and much more. Up-to-date, practical guidance for the major areas of volunteer leadership and management. Explores volunteers and the law: liabilities, immunities, and responsibilities. Designed to help nonprofit organizations survive and thrive, *The Volunteer Management Handbook, Second Edition* is an indispensable reference that is unsurpassed in both the breadth and depth of its coverage.

## Book Information

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## Customer Reviews

Tracy Connors has done a great job of updating a terrific resource for anyone working with volunteers. There is a neat addition of online resources connected to the book so the resource actually covers much more than you would expect with the online resources. There is a great variety

of authors contributing to the book with a number of different perspectives.

Very thorough and empirical view of volunteer management that gives you many different perspectives and models to help you organized, lead and motivate volunteers. This book can get a little dry and is thick, but gives very valuable information.

This is a great resource for anyone new to overseeing volunteers or starting up a volunteer program. This is almost like a bible for anyone working with volunteers - a lot of information and can always go back and learn more.

If anyone needs to find one theoretical book which will broadly cover the bases of "how" and "why" something should be done, this will do it. A good, solid, comprehensive reference guide.

This textbook was painfully dry and repetitive. I felt like more variety of authors could've been selected. My professor reverted back to the older edition as it was more useful than this one.

Very informative and helpful! I have used many of the tactics that this book presents and the information has proved to be very valuable.

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